

Payer changes

The following changes are effective *March 7*. New payers listed will be added automatically to your Per-Se payer database. **Be sure to match the spelling of each payer with those produced in your billing system.** If you scan on the payer number instead of the payer name, those numbers are also included.

New medical payer

| | Payer number |
|-------------------------------|--------------|
| NE GEORGIA HEALTH SYSTEM | (" 30608") |
| BENEFIRST | (" 30609") |
| AFL CIO FOOD BEV TRUST | (" 30610") |
| HEALTH CARE PAYERS CO HCPC | (" 30611") |
| CARELINK HEALTH PLAN ADVANTRA | (" 30612") |
| SPECIAL RISK INTL SRI | (" 30613") |
| PHYSICIANS CARE NETWORK | (" 30614") |
| UPPER PENINSULA HEALTH PLAN | (" 30615") |
| PHYSICIANS PLUS INS CORP PPIC | (" 30616") |

New hospital payers

| | Payer numbers |
|-----------------------------|---------------|
| BENEFIRST HOS | ("5009235") |
| HEALTH CARE PAYERS HCPC HOS | ("5009236") |
| UPPER PENINSULA HEALTH HOS | ("5009237") |
| AFL CIO FOOD BEV TRUST HOS | ("5009238") |
| HFN INC | ("5009239") |
| SPECIAL RISK INTL SRI HOS | ("5009240") |
| CARELINK HEALTH PLAN HOS | ("5009241") |
| PHYSICIANS CARE NETWORK HOS | ("5009242") |

Reminder— last month's program updates

The following payers now accept electronic claims. (For specific payer edits, changes, and enhancements, see the global Per-Se Chicago EDIT RELEASE NOTES, issued on 02/09/01 in software version 3.94.67.)

New medical payers last month

EMPLOYEE BENEFIT MGMT EBMS

New hospital payers last month

MANAGED CARE SVCS HOS
CORESOURCE OF NC HOS
ERIN GROUP ADMIN HOS

Future releases

Future releases are scheduled as follows:

- ▶ April 4, 2001
- ▶ May 2, 2001

Attention Paper Claim and Patient Statement Submitters

In the near future, Per-Se will have the ability to completely validate insurance company addresses on all print-and-mail products. This includes HCFA-1500 and UB-92 paper claims, as well as Patient Statements. Free to all Per-Se clients, this new service offering will enable your company to save time and money when processing print-and-mail claims or statements. (Electronic claims will be excluded from this new process.)

Currently, the insurance company address is only checked for valid state and zip codes, and any errors are reported back on the Error Reports. Our new service will validate the *full* address, city, state, and zip codes up front, using state of the art postal address validation databases. By checking your Error Reports for these new errors, you will be aware of invalid insurance addresses immediately, as opposed to waiting weeks for undeliverable mail to be sent back to you. This can result in faster payments, less labor, and fewer corrections. (Note: Only invalid addresses will be targeted as errors; we will not correct or error out addresses that are in a forwarding status.)

If you have not been taking advantage of our print-and-mail services, now would be a great time to start! Please contact our Customer Support Desk for information on how to send your paper claims and/or statements through Per-Se or to learn more about our new address validation service. (If you *are* currently sending your print-and-mail transactions through us and choose not to take part in this service when it becomes available, please notify our Customer Support Department.) Further details will be distributed to you when we roll out this new service.

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